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September 19, 2025

TO: Los Angeles County Workforce Development Board (LACWDB)

FROM: Jenny Synn, Program Manager, Workforce Systems, Department of Economic Opportunity

**SUBJECT: WORKFORCE INNOVATION AND OPPORTUNITY ACT PROGRAMS PERFORMANCE SUMMARY FY 2024-25 THROUGH 4<sup>TH</sup> QUARTER**

This memo provides a closeout summary of the FY2024-25 Workforce Innovation and Opportunity Act (WIOA) program year from July 1, 2024, through June 30, 2025 with data as of September 9, 2025. Key successes and challenges include the following:

- DEO procured its new America's Job Center of California (AJCC) system, onboarding 10 providers with 2 pending procurement results. The system adds five new hyperlocal providers, Centers of Excellence for priority populations and sectors, and quality job goals. DEO also onboarded KPMG to develop a Virtual AJCC to increase accessibility to services.
- DEO responded to the January 2025 wildfire emergencies by staffing Disaster Recovery Centers, securing \$14.2 million in state and federal grants to provide employment services to impacted workers through job centers across the region, and standing up the LA Region Worker Relief Fund, providing \$5.68 million in cash relief to 2,840 impacted workers.
- The 18 AJCCs served 13,550 participants (including participants who enrolled in the previous fiscal year). The system showed strong engagement in WIOA Adult (9,606), Youth (3,018), and Dislocated Worker (1,714) programs. 852 individuals participated in subsidized employment, and 7,356 individuals obtained unsubsidized employment (including participants enrolled in previous fiscal years).
- 9,501 priority population participants were served in WIOA programs (70% of all participants served), including 3,804 receiving public assistance (28% of all served), 1,398 veterans (10% of all served), 1,358 experiencing homelessness (10% of all served), and 541 impacted by the justice system (4% of all

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served).

- To date, DEO has received base wage data from the California Employment Development Department (EDD) for the first two quarters of the fiscal year, therefore, data on AJCC performance towards FY24-25 placement goals is not yet complete. DEO anticipates centers meeting their unsubsidized employment goals once base wage data for the second two quarters is received.
- As a system, the AJCCs fell short of the total adult training and youth work experience enrollment goal of 3,914, achieving 58% with 2,300 enrollments. However, Antelope Valley, East San Gabriel Valley, and Pomona Valley performed strongly on work experience enrollments for youth. Improvement of training and work experience enrollments will be a priority area in FY25-26.
- Overall WIOA spending was 73%, compared to 71% in FY23-24. Spending on AJCC operations increased by 9%, while spending on DEO administrative costs decreased by 38% due to staff vacancies as well as staff charging to disaster services funding for their work responding to the 2025 wildfires. Spending on Adult and Dislocated Worker funds were largely on track, with most AJCCs spending between 80-90% of allocations. Youth funding decreased to 75% from 90% in the previous fiscal year. Improving outreach and enrollment of youth will be a key focus in FY25-26.
- Overall AJCC performance was impacted by transitions and ramp up of new center operators resulting from the newly procured system and prioritization of emergency response to the January wildfires. AJCC staff contributed significantly to wildfire response by supporting DEO with staffing the Disaster Recovery Centers and providing intensive assistance to the nearly 3,000 workers applying to the LA Region Worker Relief Fund.
- Looking ahead, in FY25-26, DEO will focus on key areas of improvement across the system, including increasing enrollment of Dislocated Workers and Out-of-School Youth and enrollment in high-growth sector training and work experiences. DEO will also provide on the ground support to operators to address center specific challenges and assist each AJCC team with achieving their performance goals.

**LA County AJCC Systemwide Performance**

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Total Enrollments	5,051	5,765	114.1%
	Total Training Enrollments	2,292	1,363	59.5%
	Placements (without complete base wage data)	2,306	1,899	82.4%
Dislocated Worker	Total Enrollments	991	972	98.1%
	Total Training Enrollments	615	213	34.6%
	Placements (without complete base wage data)	469	293	62.5%
Out-of-School Youth	Total Enrollments	2,633	1,939	73.6%
	Total Work Experiences	1007	800	79.4%
	Placements (without complete base wage data)	1,165	658	56.5%

**Accountability Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Employment Rate Q2 After Exit	67.5%	68.0%	0.5% above
	Employment Rate Q4 After Exit	65.5%	68.8%	3.3% above
	Median Earnings	\$7,800	\$8,300	6.4% above
	Credential Attainment	68.0%	84.2%	16.2% above
	Measurable Skills Gained	69.0%	81.4%	12.4% above
Dislocated Worker	Employment Rate Q2 After Exit	71.0%	69.6%	1.4% below
Out-of-School Youth	Employment Rate Q4 After Exit	71.0%	73.2%	2.1% above
	Median Earnings	\$9,000	\$10,388	15.4% above
	Credential Attainment	72.5%	84.3%	11.8% above
	Measurable Skills Gained	65.0%	79.5%	14.5% above
Out-of-School Youth	Employment Rate Q2 After Exit	63.2%	64.2%	1.0% above
	Employment Rate Q4 After Exit	64.8%	66.6%	1.8% above
	Median Earnings	\$4,500	\$5,836	29.7% above
	Credential Attainment	58.2%	71.0%	12.8% above
	Measurable Skills Gained	65.0%	66.5%	1.5% above

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**Systemwide Expenditures**

<b>Funding Category</b>	<b>FY 2024-25 Total Allocated Budget*</b>	<b>FY 2023-24 Total Allocated Budget</b>	<b>FY 2024-25 \$ Spent</b>	<b>FY 2023-24 \$ Spent</b>	<b>FY 2024-25 % Spent</b>	<b>FY 2023-24 % Spent</b>
<b>AJCC Operations and Services</b>	\$31,127,615	\$41,075,000	\$23,938,931	\$27,815,000	77%	68%
<b>DEO Program and Admin</b>	\$12,724,235	\$5,327,000	\$7,893,536	\$5,327,000	62%	100%
<b>Total</b>	\$43,851,850	\$46,402,000	\$31,832,466	\$33,142,000	73%	71%

\*\$8.2M was reserved in FY 2024-25 for transition and modernization activities.

<b>Carryover</b>	<b>Carryover \$*</b>	<b>Carryover %</b>
<b>Carryover from FY 2023-24 to FY 2024-25</b>	\$13,260,000	29%
<b>Carryover from FY 2024-25 to FY 2025-26</b>	\$20,211,514	39%

\*The carryover amount from FY 2024-25 into FY 2025-26 includes the \$8.2M reserve funds, which also impacts the % carryover.

<b>Legend</b>	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**Antelope Valley AJCC + Santa Clarita and Palmdale Affiliates**

AV AJCC exceeded enrollment goals for Adult and DW. AV performed well in training enrollments for OSY. AV faced challenges with training enrollments for Adult and DW. AV's percentage towards placement goals are expected to increase when base wage data is received.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	723	782	108.2%
	Training Enrollments	287	140	48.8%
	Placements	346	256	74.0%
Dislocated Worker	Enrollments	183	186	101.6%
	Training Enrollments	145	29	20.0%
	Placements	80	45	56.3%
Out-of-School Youth	Enrollments	438	358	81.7%
	Total Work Experiences	136	129	94.9%
	Placements	187	75	40.1%

**Expenditures**

Program	Total Allocated Budget	\$ Spent	% Spent
Adult	1,797,600.00	1,461,807.54	81.3%
Dislocated Worker	463,650.00	370,603.10	79.9%
Out-of-School Youth	1,520,100.00	1,103,755.31	72.6%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**East Los Angeles /West San Gabriel Valley AJCC, and Alhambra Affiliate**

East LA/West San Gabriel exceeded enrollment goal for Adult but fell short of goal for DW and OSY. The center did not meet training goals. The center performed above average for Adult placements. Overall placement rates are expected to increase with the addition of base wage data.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	424	479	113.0%
	Training Enrollments	264	108	40.9%
	Placements	175	154	88.0%
Dislocated Worker	Enrollments	109	78	71.6%
	Training Enrollments	68	25	36.8%
	Placements	47	30	63.8%
Out-of-School Youth	Enrollments	190	67	35.3%
	Total Work Experiences	136	64	36.8%
	Placements	82	35	42.7%

**Expenditures**

Program	Total Allocated Budget	\$ Spent	% Spent
Adult	1,414,200.00	990,553.00	70.0%
Dislocated Worker	390,200.00	274,664.00	70.4%
Out-of-School Youth	921,000.00	696,809.00	75.7%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**East San Gabriel Valley AJCC**

East San Gabriel Valley (ESGV) AJCC had strong performance in Adult, exceeding its enrollment goal and nearly reaching its job placement goal. ESGV also had success with meeting its goals for OSY work experience enrollments and OSY placements. ESGV struggled overall with performance goals for DW.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	614	710	115.6%
	Training Enrollments	264	192	72.7%
	Placements	268	267	99.6%
Dislocated Worker	Enrollments	160	129	80.6%
	Training Enrollments	68	33	48.5%
	Placements	69	41	59.4%
Out-of-School Youth	Enrollments	398	390	98.0%
	Total Work Experiences	136	157	115.4%
	Placements	176	178	101.1%

**Expenditures**

Program	Total Allocated Budget	\$ Spent	% Spent
Adult	1,733,680.00	1,573,662.60	90.8%
Dislocated Worker	433,520.00	378,511.98	87.3%
Out-of-School Youth	1,533,600.00	1,243,963.21	81.1%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**Northeast San Fernando Valley AJCC**

Northeast San Fernando Valley (NESFV) AJCC underperformed in participant enrollment and training and work experience enrollments. NESFV exceeded its placement goal for Dislocated Workers. Placements for Adult and OSY are expected to increase with the received of base wage data.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	202	142	70.3%
	Training Enrollments	33	23	69.7%
	Placements	76	46	60.5%
Dislocated Worker	Enrollments	27	16	59.3%
	Training Enrollments	9	2	22.2%
	Placements	13	18	138.4%
Out-of-School Youth	Enrollments	15	5	33.3%
	Total Work Experiences	6	3	50.0%
	Placements	7	3	42.9%

**Expenditures**

Program	Total Allocated Budget	\$ Spent	% Spent
Adult	232,500.00	210,486.90	90.5%
Dislocated Worker	61,000.00	47,352.85	77.6%
Out-of-School Youth	50,100.00	48,293.82	96.4%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**Pomona Valley AJCC**

Pomona Valley AJCC had consistently strong performance, exceeding participant enrollment goals across all program categories. Pomona Valley also exceeded its placement goal for Adult and exceeded its work experience enrollment goal for youth. Improvement is needed in training enrollment for Adult and DW.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	614	818	127.6%
	Training Enrollments	264	222	84.1%
	Placements	314	359	114.3%
Dislocated Worker	Enrollments	160	191	119.4%
	Training Enrollments	68	41	60.3%
	Placements	77	62	80.5%
Out-of-School Youth	Enrollments	398	443	111.3%
	Total Work Experiences	136	224	164.7%
	Placements	181	158	87.3%

**Expenditures**

Program	Total Allocated Budget	\$ Spent	% Spent
Adult	1,703,580.00	1,463,169.00	85.9%
Dislocated Worker	399,820.00	357,845.00	89.5%
Out-of-School Youth	1,374,900.00	1,291,592.78	93.9%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**Rancho Dominguez, South Los Angles AJCC and Willowbrook Affiliate**

Rancho Dominguez AJCC met its participant enrollment goal for Adult but struggled on all other performance measures. Improvement is needed on training and work experience enrollments. Placements are expected to increase with the receipt of base wage data.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	723	767	106.09%
	Training Enrollments	287	159	55.4%
	Placements	328	234	71.34%
Dislocated Worker	Enrollments	52	23	44.23%
	Training Enrollments	96	12	12.5%
	Placements	23	2	8.70%
Out-of-School Youth	Enrollments	438	181	41.32%
	Total Work Experiences	136	58	42.6%
	Placements	182	37	20.33%

**Expenditures**

Program	Total Allocated Budget	\$ Spent	% Spent
Adult	2,052,000.00	1,794,198.96	87.4%
Dislocated Worker	508,650.00	384,261.81	75.5%
Out-of-School Youth	1,675,800.00	803,030.59	47.9%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**Rio Hondo AJCC and Whittier Affiliate**

Rio Hondo AJCC underperformed in all performance measures. Improvements are needed on participant enrollment and training and work experience enrollments. Placements are expected to increase with the receipt of base wage data.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	637	490	76.9%
	Training Enrollments	264	139	52.7%
	Placements	303	195	64.4%
Dislocated Worker	Enrollments	160	115	71.9%
	Training Enrollments	68	23	33.8%
	Placements	87	42	48.3%
Out-of-School Youth	Enrollments	383	247	64.5%
	Total Work Experiences	136	96	70.6%
	Placements	188	87	46.3%

**Expenditures**

Program	Total Allocated Budget	\$ Spent	% Spent
Adult	1,547,480.00	1,371,327.00	88.6%
Dislocated Worker	393,120.00	312,719.00	79.5%
Out-of-School Youth	1,333,100.00	1,123,475.00	84.3%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**Southeast Los Angeles AJCC and Slawson Affiliate**

Southeast Los Angeles AJCC had strong performance on Adult, exceeding its enrollment and placement goals. Southeast LA came close to reaching its enrollment goal for OSY. Improvement is needed on training and work experience enrollments. Placements are expected to increase with the receipt of base wage data.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	434	569	131.1%
	Training Enrollments	264	153	58.0%
	Placements	179	187	104.5%
Dislocated Worker	Enrollments	109	94	86.2%
	Training Enrollments	68	36	52.9%
	Placements	47	40	85.1%
Out-of-School Youth	Enrollments	233	216	92.7%
	Total Work Experiences	136	53	39.0%
	Placements	101	83	82.2%

**Expenditures**

Adult	1,469,400.00	1,354,255.00	92.2%
Dislocated Worker	388,000.00	346,738.00	89.4%
Out-of-School Youth	1,209,200.00	1,054,259.00	87.2%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**Veterans AJCC**

Veterans AJCC showed strong performance, greatly exceeded its enrollment goal and nearly achieving its job placement goal. Improvement is needed on training enrollments. The center is expected to exceed its placement goal upon receive of base wage data.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	401	695	173.3%
	Training Enrollments	268	180	67.2%
	Placements	207	205	99.0%

**Expenditures**

Program	Total Allocated Budget	\$ Spent	% Spent
Adult	1,543,250.00	1,390,689.00	90.1%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	

**West Los Angeles AJCC**

West Los Angeles AJCC met participant enrollment goals for Adult and DW. Improvement is needed on OSY enrollments and training and work experience enrollments. Placements are expected to increase with the receipt of base wage data.

**Performance Measures**

Program	Metric	Planned	Actual	Percentage
Adult	Enrollments	225	236	104.9%
	Training Enrollments	97	47	48.5%
	Placements	110	38	34.5%
Dislocated Worker	Enrollments	58	70	120.7%
	Training Enrollments	25	12	48.0%
	Placements	39	21	53.8%
Out-of-School Youth	Enrollments	140	60	42.9%
	Total Work Experiences	49	16	32.7%
	Placements	61	6	9.8%

**Expenditures**

Program	Total Allocated Budget	\$ Spent	% Spent
Adult	597,200.00	402,410.00	67.4%
Dislocated Worker	163,000.00	132,591.00	81.3%
Out-of-School Youth	527,000.00	309,753.00	58.8%

Legend	
Meets or exceeds goal	
Within 10% of goal	
More than 10% below goal	
Pending Base Wage Data	